Home Help Individual Provider Revalidation Instructions

Step 3: Specialties



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

January 10, 2023

Table of Contents



Provider Enrollment Revalidation Process



MiLogin and CHAMPS



Step 3: Specialties



Provider Resources



Provider Enrollment Revalidation Process

All providers are required to revalidate their Medicaid enrollment information a minimum of once every five years, or more often if requested by MDHHS. MDHHS will notify providers when revalidation is required.



Provider Enrollment Revalidation Process

- This presentation covers the provider enrollment steps that are required during revalidation. Additional provider enrollment steps may need to be updated or reviewed by providers but are listed as optional and are not covered in this presentation.
 - For complete Home Help Individual Provider enrollment instruction: <u>www.Michigan.gov/HomeHelp</u> >> New Enrollment >> <u>New Individual Provider CHAMPS</u> <u>Registration and Enrollment Instructions</u>
- Providers should review information within each enrollment step to ensure it's up to date and accurate.
- When providers update their enrollment information, a new record is created for Provider Enrollment to review. Providers can change the updated information through the new record until the enrollment is submitted to the State for review.



Provider Enrollment Revalidation Process

- Providers have a 90-day period to complete their revalidation in CHAMPS.
 - **Note:** The 90-day period to complete a revalidation **ONLY** applies to Home Help providers on their original revalidation attempt. If MDHHS re-opens a closed enrollment, providers will be told of the new timeframe to complete the re-opened revalidation.
 - The first day of the revalidation period, providers will be mailed a letter addressed to their CHAMPS correspondence address located within the Provider Enrollment information.
 - 30 days before the revalidation period end date a second letter is mailed if the revalidation has not been completed.
 - If the revalidation has not been completed by the end of the last day of the revalidation period, a termination letter will be generated.
 - For example 2/24/20 is the revalidation cycle end date, and the termination letter will be generated the night of 2/24/20.

If revalidation is not completed during the revalidation period, the provider will have their enrollment closed and payments will stop immediately.

- Once enrollment is closed due to not completing revalidation providers must contact MDHHS Provider Enrollment to have the enrollment re-opened.
 - **Note**: If MDHHS opens the enrollment manually, the provider cannot make changes until the following day.



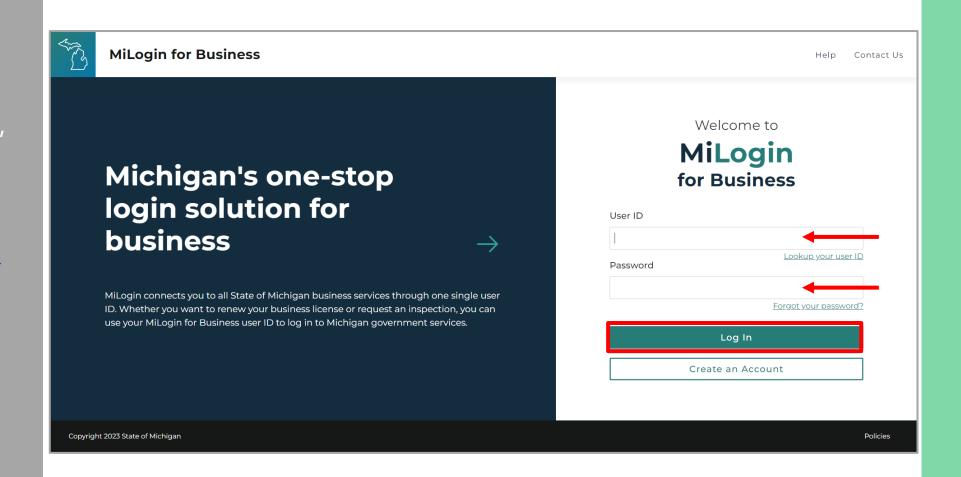
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users needing access to CHAMPS's information must obtain a MiLogin User ID and Password.

CHAMPS (Community Health Automated Medicaid Processing System) is the MDHHS application where providers enroll, update provider enrollment information, and report services performed.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.

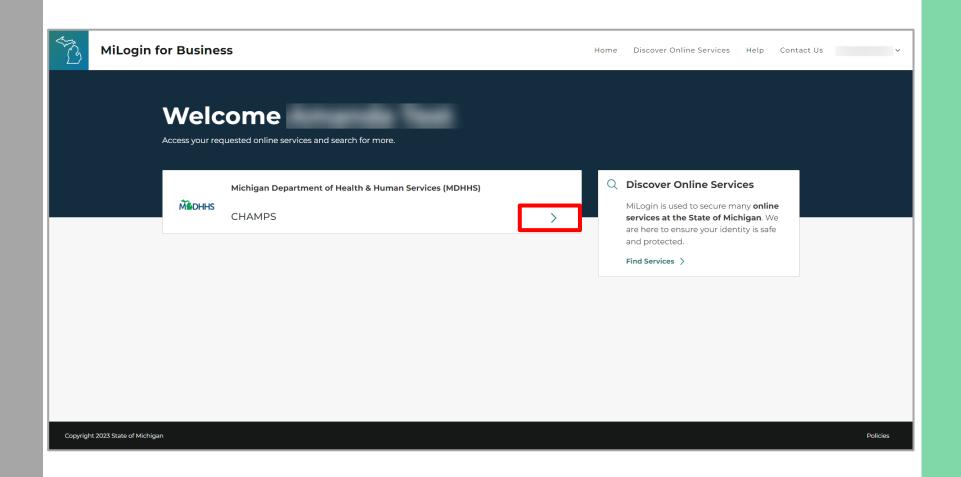


- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
 <u>https://milogintp.Michigan.g</u>
 <u>ov</u> into the search bar.
- Enter the User ID and Password and click Login
 - If you don't remember your User ID or Password, you can select "Lookup your User ID" or "Forgot your password?"



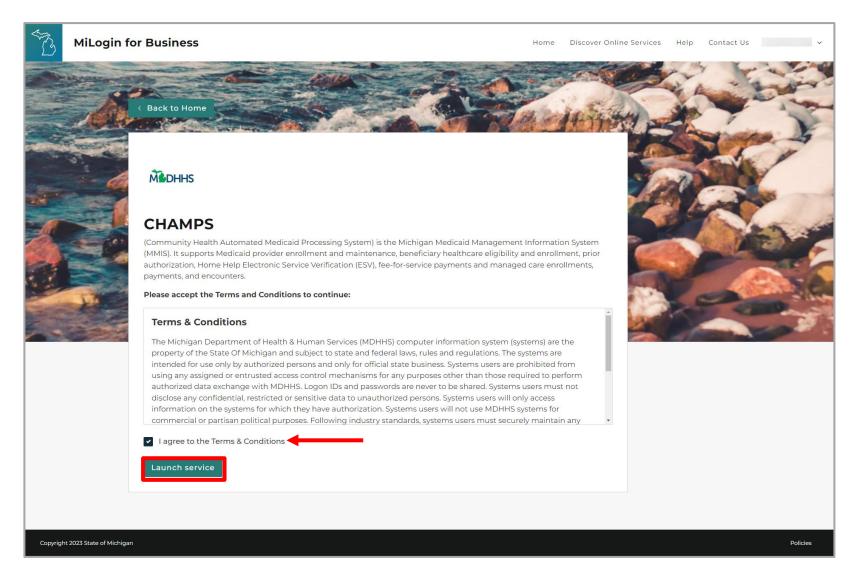


- You will be directed to your MiLogin Welcome Page.
- Click the CHAMPS hyperlink.





- Review the terms and conditions and check the 'l agree to the Terms & Conditions'.
- Click Launch service.





- The Provider ID and Name will show in the top dropdown menu
- In the Select Profile dropdown menu, select Atypical Access
- Click Go





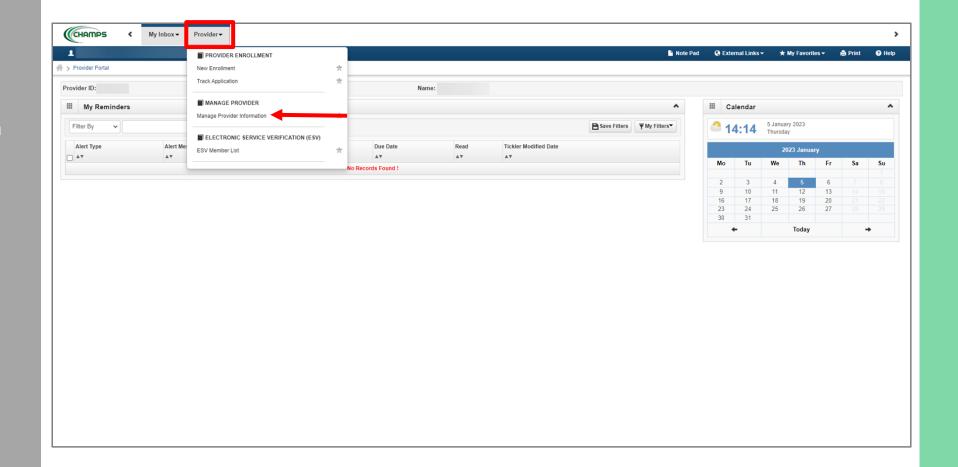
Step 3: Specialties

Specialties is the third step that must be completed in the revalidation process. You will not be able to complete this step until you have completed the previous steps.



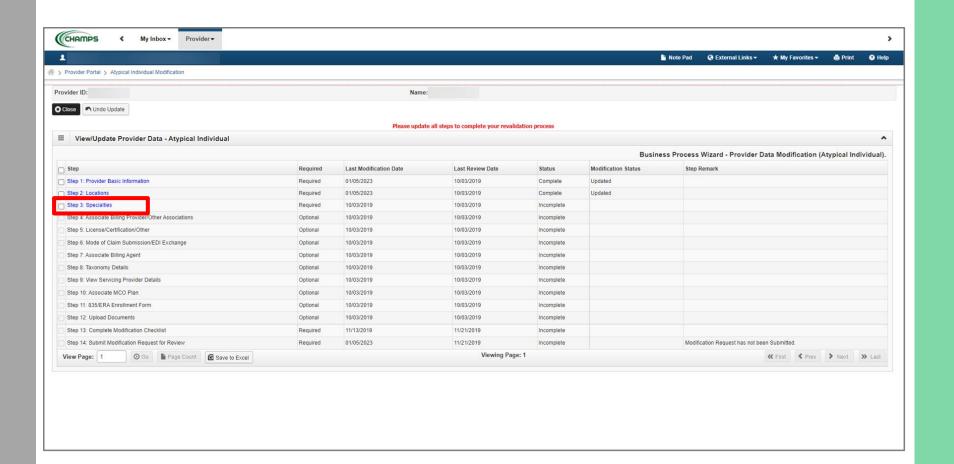
Step 2: Locations

- Click the Provider drop-down menu
- Select Manage Provider Information





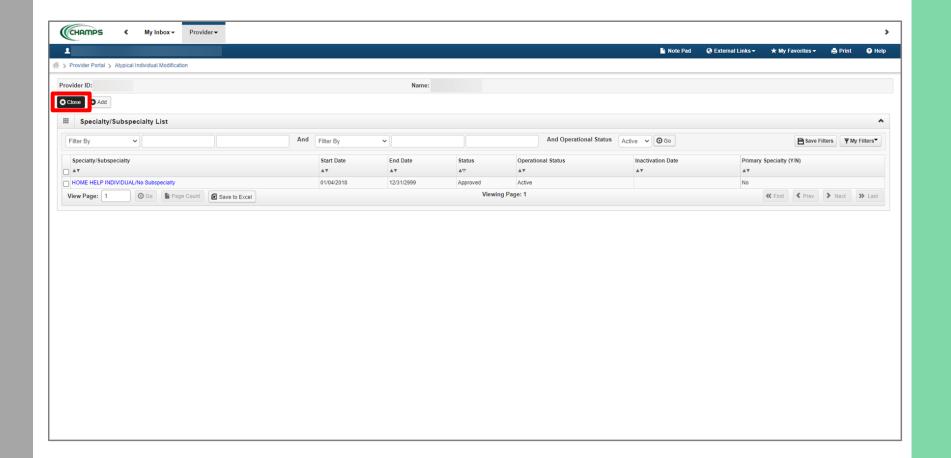
Step 3: SpecialtiesClick on Step 3: Specialties





Step 3: Specialties

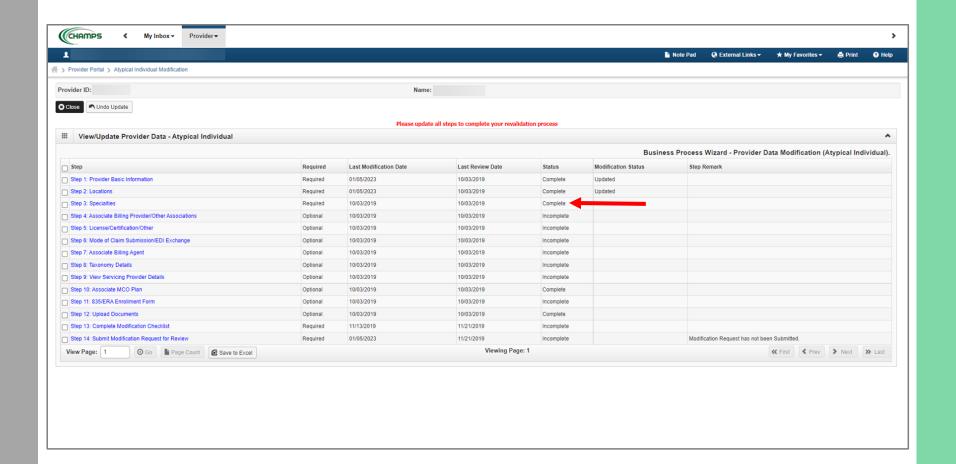
- Click Close.
 - Please Note: Nothing may need to be updated here, but providers must still click in this step and then Close for the step to show complete.





Step 3: Specialties

- Please Note: Step 3 status has now changed from Incomplete to Complete.
 - The Modification Status will show Updated if any changes were made.







MDHHS Home Help Provider website:

www.Michigan.gov/HomeHelp

Provider Resources



Provider Support:

ProviderSupport@Michigan.gov

1-800-979-4662



Thank you for participating in the Michigan Medicaid Program

